



FREQUENTLY ASKED QUESTIONS



WHAT WILL I FIND ON THE BENEFIT SPOT APP?

An array of benefit details, tools and resources are available right at your fingertips. With Benefit Spot, you'll be able to:

- Access your Benefits Guide and basic plan information
- Watch educational videos
- Look up carrier contact information
- Visit our EAP website
- Learn who is eligible and how to enroll
- View a glossary of benefit terms
- And more!

HOW DO I DOWNLOAD THE APP?

Simply search "Benefit Spot" on the Apple App Store or Google Play or scan this QR code to launch your mobile device's app store.



HOW DO I ACCESS MY BENEFIT INFORMATION?

When you access the app, enter the company code **FFT** (please note, the company code is case sensitive).

DO I NEED TO BE AT WORK TO USE THE APP?

Nope! Benefit Spot offers the convenience of accessing your important benefit information on your mobile device anytime, anywhere.

DO I NEED A USERNAME AND PASSWORD?

No, you do not need an individual login. Simply enter the company code to access the app.

WHAT IF I HAVE ADDITIONAL QUESTIONS?

You can look up important benefit contact information in Benefit Spot when you need to reach out for more information.